

J.A. HEISLER CONTRACTING CO., INC.

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EMC Mechanical Services
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RE: Letter of Appreciation

To Whom It May Concern:

I am writing this letter to express my appreciation for EMC's efforts during the construction of the new Patient First Imaging Center in Hanover County, Virginia. Throughout the job, I found EMC staff to be friendly, punctual, and very knowledgeable.

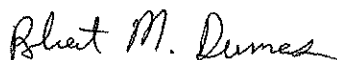
The project was run smoothly from the beginning. David Wenzlaff, the Project Manager, raised several important questions during the bidding process that undoubtedly saved all parties, time and money. Submittals are a crucial part of any job and this was no exception at Patient First. David's submittals were timely and required little if any correction.

The field staff worked with speed and precision. In fact, more than fifty percent of the duct work had been hung before the first wall went up. This was especially critical to this project because all of the walls ran to the deck. Without the hard work of EMC's field personal the project could have easily fallen behind from the beginning.

EMC was the first sub-contractor on the job and the last to leave. Even after close-out and final payment, David spent extra time helping to train the Patient First staff on the operation of the HVAC systems. Even months later, he responded immediately when called about a severe sewer backup.

I appreciate all of the work on the part of the people at EMC that helped make this job a success. Thank you for your hard work and your commitment to customer service.

Sincerely,



Robert Matthew Dumas
Assistant Project Manager

